

Electric Vehicle Charge Point Installation Technical Standards Agreement

CPO Scheme ID	NGED ID
[insert scheme ID]	[insert pre-approval enquiry number]

This Electric Vehicle Charge Point Installation Technical Standards Agreement (the "TSA") is made on this [date] day of [month], 2025 between:

- (1) National Grid Electricity Distribution [ENTER FULL COMPANY NAME] plc (company number: []) whose registered office is at Avonbank, Feeder Road, Bristol BS2 0TB ("NGED"); and
- (2) [Charge Point Operator] ("CPO"), (company number: []) whose registered office is at []; and
- (3) [Local Authority] ("the LA"), whose registered office is at [address]

together defined as "the Parties".

Background

- A. The CPO is engaged in the business of installing electric vehicle charge points.
- B. The LA is the local governing body responsible for the area where the charge points will be installed.
- C. National Grid plc ("National Grid") owns NGED, which has four distribution licence areas, being the East and West Midlands, the Southwest, and South Wales
- D. As part of its Electricity Safety Rules National Grid has issued Company Directive Standard Technique SD5F 'Relating to connecting multiple small low voltage connections with limited network analysis' (as updated and/or amended) ("**Directive**").
- E. This TSA:
 - a. sets out the roles for each Party in the installation of Electric Vehicle Charge Points ("EVCP"s) at existing unmetered supply points in accordance with NGED's 'Connect and Notify' process.
 - b. incorporates the requirements of the NGED Company Directive SD5F 'Relating to connecting multiple small low voltage connections with limited network analysis' [appended to TSA at Appendix 1].
 - c. is collateral to the agreement between the LA and the CPO dated [ENTER DATE] (the "**Charge Point Agreement**") and co-terminates or expires (whichever is the earlier) with the Charge Point Agreement.
 - d. only applies to NGED derived supplies covered by an NGED UMS MPAN and therefore does not cover private supplies or supplies outside the NGED distribution licence area.

In this Agreement the defined terms have the following meanings:

“Connected Data” means NGED’s ‘Connected Data’ portal for sharing network data **“Data Portal 2”** means NGED’s portal which hosts a mapping application providing access to NGED network records

“Directive” means Company Directive SD5F ‘Relating to connecting multiple small low voltage connections with limited network analysis

“Network Data” means data relevant to CPO assessment of network capacity and availability

The Parties agree as follows:

1. Obligations of the Parties

1.1 NGED agrees:

- a. to follow all requirements and procedures of the NGED Company Directive SD5F;
- b. to provide the CPO with access to Data Portal 2;
- c. to facilitate access to Network Data via the Connected Data Portal;
- d. to acknowledge installation at each site, as the same is notified in accordance with SD5F.

1.2 The CPO undertakes:

- a. to register its new unmetered MPAN with an electricity supplier before commencing installations.
- b. to confirm the installation work will be carried out by qualified electricians with G39 accreditation.
- c. to follow all requirements and procedures of the NGED Company Directive SD5F;
- d. to comply with all SD5F ‘Technical Requirements’, ‘Connection Procedures’, and ‘Installation Procedures’ (as these terms are defined in the Directive).
- e. to review its proposed EVCP sites using NGED Data Portal 2 and Connected Data to establish compliance with the requirements of SD5F.
- f. to ensure that the data used are up to date, i.e. that there is no longer than 1 month between use of the data and installation taking place.
- g. to only carry out installations at sites that fully comply with the criteria of SD5F.
- h. to notify NGED of the installation in accordance with best industry standards, no later than 28 days after installation.

1.3 The LA confirms:

- a. that the CPO is authorised to make on street EV installations in the LA’s area.
- b. the CPO’s right to work on the LA’s electrical street furniture.
- c. it will notify NGED of any termination of the contract between the LA and the CPO.

1.4

Contact details for notices for CPO: Contact Name and role: Address: e-mail: Tel:
Contact details for notices for LA: Contact Name and role: Address: e-mail: Tel:
Contact details for notices for NGED: Contact Name and role: Address: e-mail: Tel:

2. Incorporation of Directive and Standards

2.1 The CPO agrees to comply with the Directive when installing charge points [define location as 'at' or 'in' e.g. 'the city of Coventry and its immediate environs'] using the degree of skill and care to be expected of an experienced, prudent and diligent supplier of services similar to those supplied by the CPO, using good industry practice.

2.2 Upon completion of works the CPO shall provide written confirmation, including but not limited to: commissioning details, location plans and information required to update the unmetered MPAN repository; and of completion in compliance with the Directive. This confirmation shall be sent to the Connection Applications Team at NGED. NGED may reasonably request further information and the CPO shall provide this in a timely manner.

3. Access to Inspect Works

3.1 NGED and/or LA shall have the right to inspect the works at any time to ensure compliance with the Directive and this Agreement.

4. Dispute Resolution

4.1 Any disputes arising under this Agreement shall be resolved through good faith negotiations between the parties. If the dispute cannot be resolved through negotiations, it shall be referred to mediation in accordance with the Centre for Effective Dispute Resolution (CEDR) Model Mediation Procedure.

5. Obligation to Remedy

5.1 The CPO shall, at its sole risk and cost, rectify within a timescale to be agreed with the LA, any non-compliances with the Directive and or defects arising from the installation of the charging points. This obligation applies to faults detected by the CPO, NGED, LA, or any third party and notified to the CPO.

6. Liability

6.1 The CPO shall bear sole and exclusive liability for all faults and damage to the electricity network, to the charge points and to any third-party property, including for any claims by third parties against NGED and/or LA arising from the installation and operation of the charging points that does not comply with the Directive.

6.2 NGED and LA shall bear no risk or cost in relation to the installation and operation of the charge points.

7. Governing Law

7.1 This Agreement shall be governed by and construed in accordance with the laws of England and Wales.

8. Entire Agreement

8.1 This Agreement constitutes the entire agreement between the Parties and supersedes all prior agreements, understandings, and negotiations, whether written or oral, relating to its subject matter.

9. Amendments

9.1 Any amendments to this Agreement must be in writing and signed by all Parties.

10. Severability

9.1 If any provision of this Agreement is found to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

11. Notices

11.1 Any notices required under this Agreement shall be in writing and sent to the persons named in clause 1.4 of this TSA.

Signed for and on behalf of

NGED

By: _____

Name: _____

Title: _____

CPO

By: _____

Name: _____

Title: Director _____

LA

By: _____

Name: _____

Title: EV Infrastructure Officer (or equivalent)

APPENDIX 1

[Company Directive SD5F 'Relating to connecting multiple small low voltage connections with limited network analysis](#)