



Electricity
Distribution

Connections Reform Webinar

Tuesday August 12 2025

nationalgrid

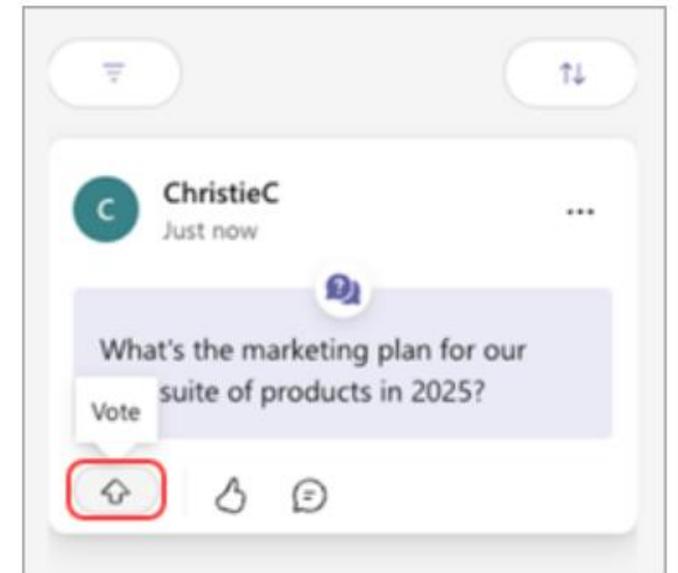


Agenda

1. Welcome and Key Updates
2. Gate 2 Evidence
3. DSO Update
4. Policy Update
5. Q&A

To submit a question, please use the Q&A Function.

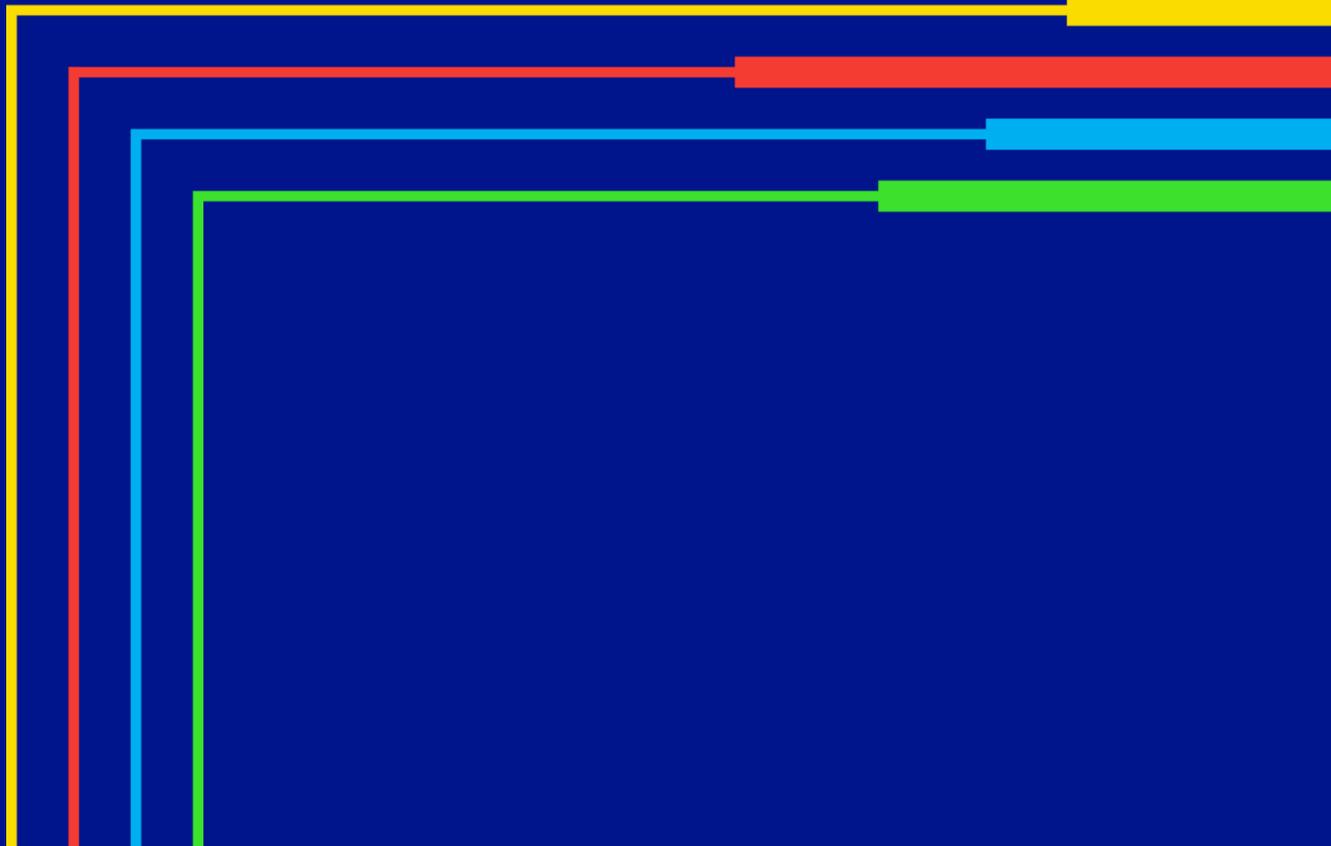
If you see a Question submitted by another attendee which you would like to hear answered, please use the **vote button** on the question





Susana Neves e Brooks
Head of Connections Strategy, Policy and Reform

Welcome



Connections Reform | Key updates and Developments



Transmission Evidence Window

- **Opening Date:** 8th July – applicable to all **Transmission Connected Projects** and **Large Embedded Generation**.
- **Closing Date:** 26 August at 23:59. 10 days-notice communicated by NESO on 11 August – applies to **all evidence submissions**, including those for **Distribution-connected projects**.



Distribution Evidence Submission

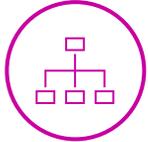
- **Recent ramp up:** c.70% have been submitted, so please continue to submit and reach out to our teams for assistance, if needed.
- **Low Opt-Out Rate:** Just 9% of submissions to date have indicated an intention to **opt out of the Gate 2 process**.



Customer Engagement Strategy

- **Customer Engagement Strategy:** Post evidence submission we are planning a Face-to-Face customer event. Details to be confirmed soon.
- **Customer Support Surgeries:** 35 have been run so far. Customer queries resolved. Positive engagement. Continuing this week.
- **Connections Reform Webpage Update:** Updates on NESO window closure news, surgeries, and CMP436 and updated FAQs.

Recent Publications | Key updates for Distribution Customers



Internal Connections Team Structure – Updates

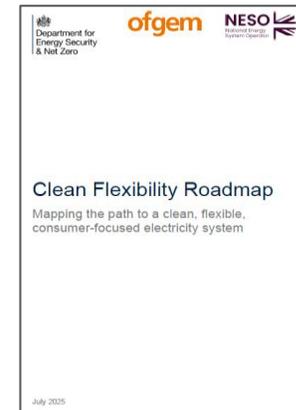
- We've welcomed two new team members this week, further strengthening our strategic focus on connections policy and enhancing our capability to deliver the Connections Reform Programme.
- Progress continues in developing the framework for the new Connections Customer Contract Management. Following the onboarding of Senior Contract Managers in July, efforts are now centered on embedding new ways of working and ensuring effective engagement between Contract Managers and customers with projects within the scope of G2TWQ.



Clean Flexibility Roadmap – sets out the government's vision for flexibility and how it will be delivered in conjunction with Ofgem and NESO.

Report is here <https://www.gov.uk/government/news/households-given-freedom-and-choice-with-more-ways-to-cut-energy-bills>

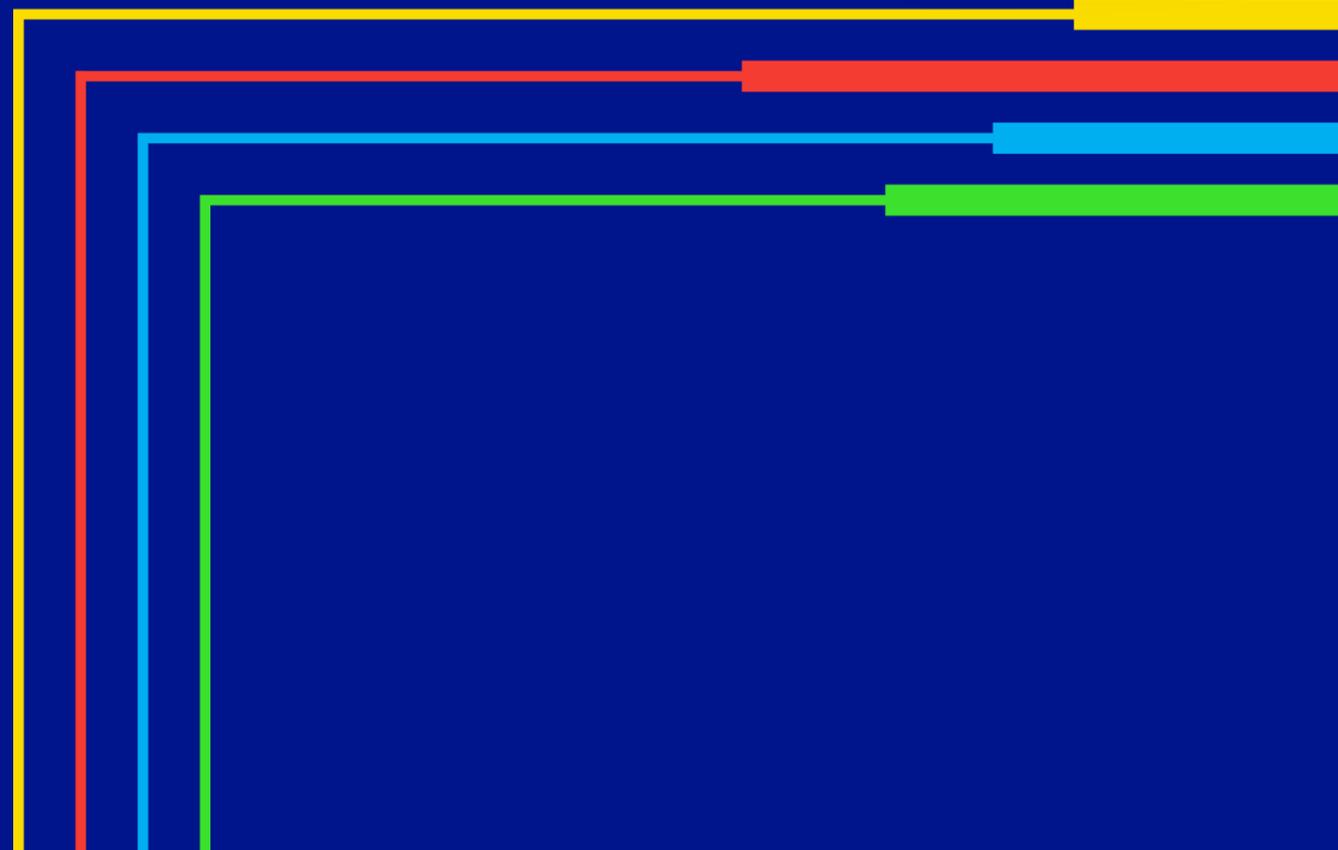
- **Focus on a smarter, more flexible grid:** rolling out long duration electricity storage, streamlining the registration process for aggregators of smaller assets like solar panels, EV chargers and home battery storage systems, and updating, managing and reviewing price controls and code modifications, to ensure the flexibility market can be accessed by and benefits consumers at the pace required.
- **Increase Clean Flexibility Capacity:** the plan aims for a two to three-fold increase in clean flexibility capacity by 2030, reaching 51-66 GW.





Sarah Kenny-Levick
Senior Connections Strategy & Reform Manager

Programme Implementation & communications



Welcome Kyle Smith to the NGED Reform Team

We are delighted to welcome Kyle Smith back to NGED, from his previous role in the ENA as Head of Connections at the Energy Networks Association, where he drove major reforms in technical standards and queue management across the industry.

Now back at NGED, Kyle is eager to help lead transformative changes in the connections sector that have been shaped through the reform programme.

Kyle's role is as **Connections Reform Implementation Manager**.



Evidence Submissions | Summary for NGED as of 12/8/25

Summary Volumes

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Gate 2 Customer
Links Sent

879

Submissions
Received

611

Full Submissions

563

Opt Outs

48



% Submissions
Received

69.5%

Initial Check Not
Started

15



Initial Checks
Started

42



Initial Checks
Completed

554

Detailed Checks Not
Started

19



Detailed Checks
Started

32



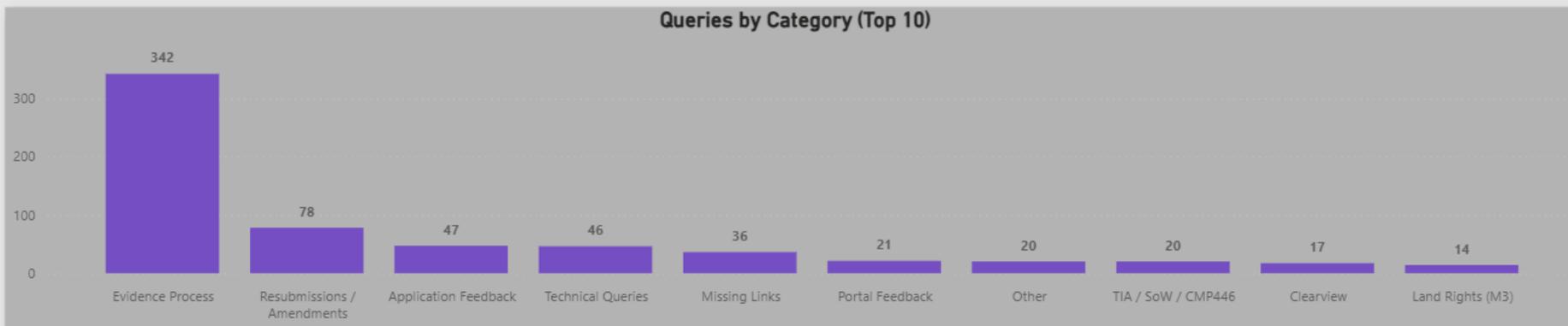
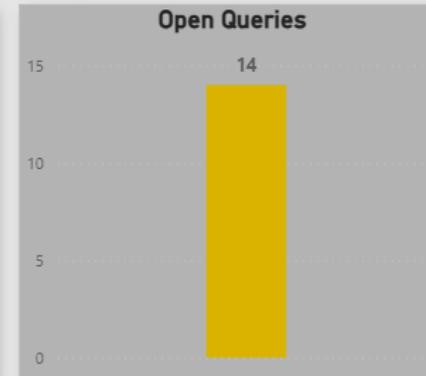
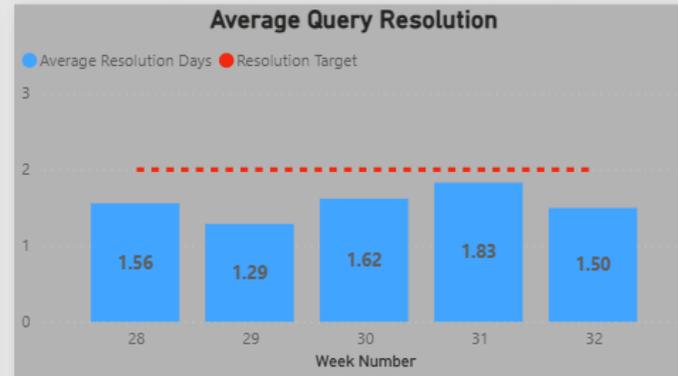
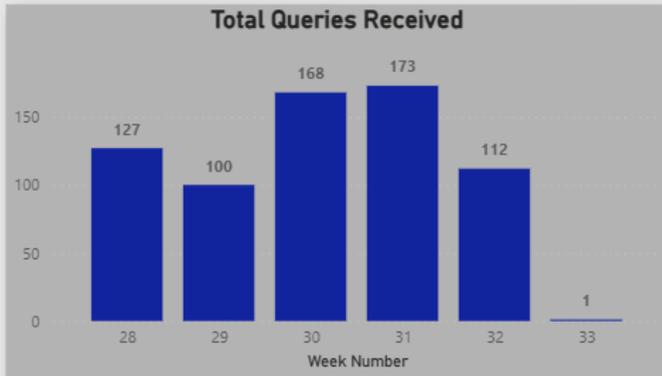
Detailed Checks
Completed

517

Evidence Submissions | Summary for NGED as of 12/8/25

Queries (w/c 8th July onwards)

National Grid



Evidence Submissions | Tips and Updates

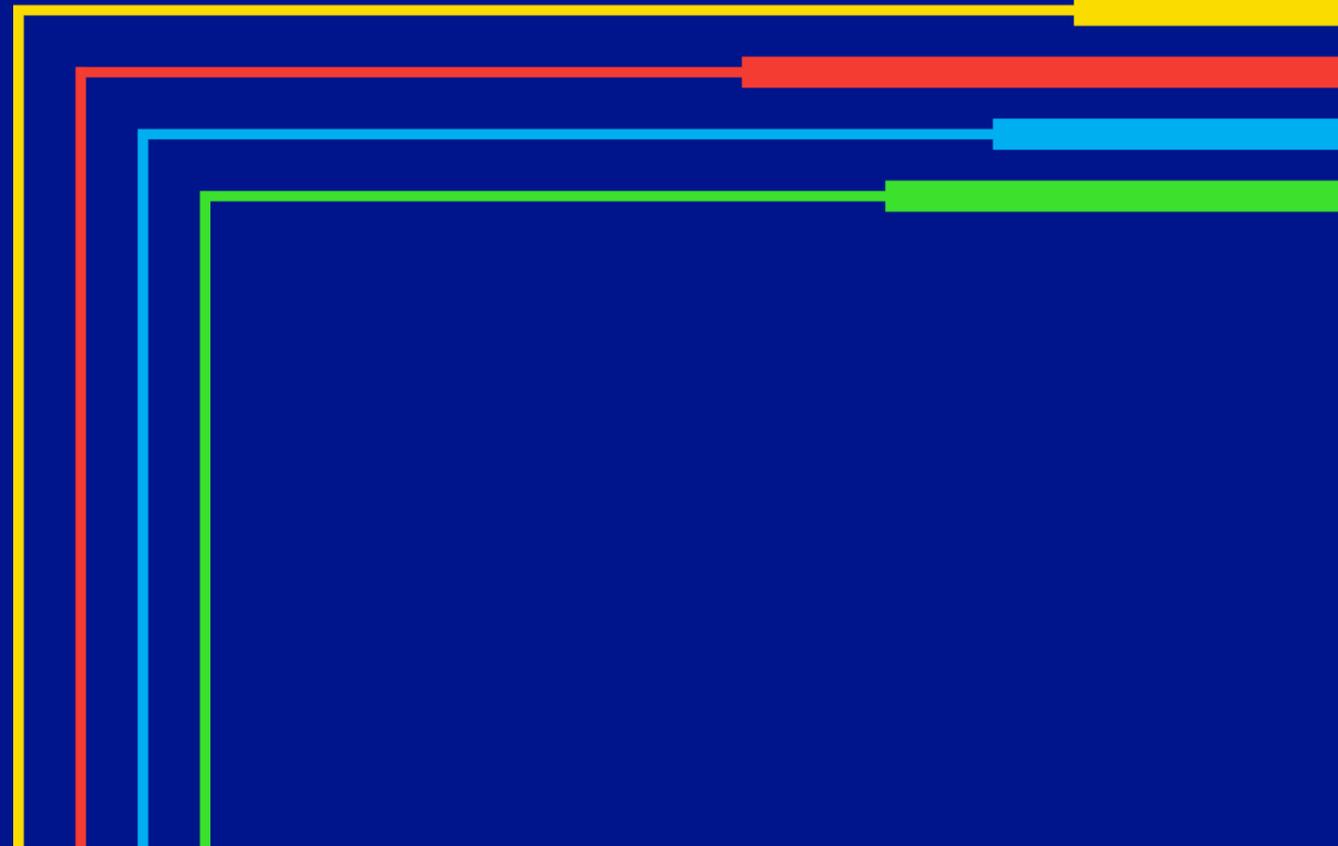
- If you know your project is **NOT going ahead**, please use our submission links to 'opt out'.
- **We have started doing RLB checks.** Through this we may ask you for an overlay of your ORLB and new RLB with a PoS marked on. Not a gate 2 criteria – but an allowable changes one. Policy is here: <https://www.nationalgrid.co.uk/downloads/625496/allowable-changes.pdf>
- **When you send new evidence, we acknowledge – please wait for updates.** You will either get fail and request for further evidence or a pass email.
- **RLBs for Large / BEGA embedded generators** – we have asked you for RLBs – please submit them to box.connectionsreformNGED@nationalgrid.com plus advancement date. We will not be confirming if you have achieved your advancement date until you get a gate 2 offer.
- If you want to **reduce your capacity** in reform under CMP446 – please use our submission link to tell us about the reduction.



Laura Henry

Senior Connections Policy & Reform Manager

Policy Update



Reform Policy | A summary of policy updates across Connections Reform



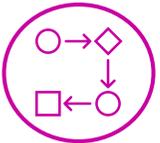
Milestone Guidance

The way the industry manages contractual milestones is going to be updated (milestone guidance). This is expected to go live from 1st September and will apply to Gate 2 Offers that are received as part of the CMP 435 process as well as to all offers that NGED make to customers.



Demand

As reform is currently in its implementation stage, industry is looking to the next area of focus. Demand projects are a key focus of DESNZ and Ofgem, NGED are taking part in industry workshops and feeding into proposals of how demand can gain access without having to wait for long lead connection dates.



Red Line Boundaries

We have been in touch with Large Embedded customers who are required to provide NGED with their new Red Line Boundary. If you have received this communication please send the Red Line Boundary to NGED before the closure of the Gate 2 window.



CMP 448 (Progression Commitment Fee)

CMP 448 is now with Ofgem for a final decision. NGED provided a response to the Code Admin Consultation, not supporting this Code Modification. We are expecting a decision in September 2025

Welcome Ollie Easterbrook to the Reform Team

We are pleased to welcome Ollie Easterbrook into the Policy Team supporting demand side generation as part of Connections Reform.

Ollie's career has been shaped in the Utilities sector and National Grid across a range of different roles. Joining National Grid within the Business Services function working in finance, to moving over to NESO as a Connections Contract Manager, dealing directly with a portfolio of customers connecting both transmission and distribution projects in Scotland.

Ollie is joining us as the **Connections Policy Manager** and will be leading on demand, RESP and reform policy.



Q&A



Q&A

For further information and useful materials please visit our reform website:
<https://connections.nationalgrid.co.uk/connections-reform/>



Susana Neves e Brooks
Head of Connections
Strategy, Policy and
Reform



Laura Henry
Senior
Connections
Reform and Policy
Manager



Sarah Kenny-Levick
Senior Reform
Implementation
Manager



Ryan Kavanagh,
Head of T/D
interface, DSO



Andrew Akani
Primary Network
Design Manager



We'll be answering pre-submitted Questions then moving onto live questions.

If you see a Question submitted by another attendee which you would like to hear answered, please use the **vote button** on the question

NESO will now handle customer queries through a new [Connections Portal | National Energy System Operator](#) or the dedicated mailbox box.connectionsreform@neso.energy

If you cannot find what you need, please email:
box.connectionsreformnged@nationalgrid.com

Pre-submitted Questions

Pre-submitted questions
1. What if RLB is next to ORLB but not the same?
2. When can we expect the connections reform outcome to be released?
3. When will Clearview CP30 data show queue positions for solar hybrid projects, thanks
4. Will NGED we extended the deadline for detailed check by 10 working days from the initial deadline of 15th July?
5. In case the contestable scope of works (network) is being adopted by the IDNO for the contracted connection then the acceptable RLB (Red Line boundary) change decision shall be as per IDNO criteria considering there is no change of POC for the connection.
6. What will be the deadline for Mod App?
7. Can you make any general estimates yet on the queue size reduction based on submissions received?
8. We have completed submission of our applications. To what extent does the extension of the data submission deadline impact the indicated timing of G2 offers in September for protected projects?
9. Will we publish statistical data sets relating to evidence submission and the G2TWQ process? Thanks.
10. Will all applications received feedback?
11. What percentage of projects in NGED's area have submitted Gate 2 applications so far?

Privacy Policy Statement

Our privacy policy with regard to Connections Reform is set out here [National Grid - Privacy policy](#) (and below), part of our Connections Reform website. It includes a section for landowners on what data we collect and the grounds for which we may use it. If you have a connection offer or with us, our terms and conditions also include confidentiality obligations, as does our Distribution Licence.

SLC 10A of the Distribution Licence restricts the use of customer information obtained in the course of carrying out distribution activities, ensuring it is not used for any purpose other than those permitted by the licence or required by law. It also places requirements on the licensee to maintain the confidentiality of such information and to implement appropriate measures to prevent unauthorised disclosure.

We do not need to pass your sensitive or commercial information to NESO or another party as part of the Gated process evidence assessment; however, it is always good business practice to mark any document that you disclosing as “Confidential / Commercially Sensitive” if you wish to draw this to the attention of the recipient.

NGED Privacy Policy: <https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.nationalgrid.co.uk%2Fprivacy-policy&data=05%7C02%7CSarah.Kenny-Levick%40nationalgrid.com%7C2c15c86ccf204d329d7208ddad1ace63%7Cf98a6a5325f34212901cc7787fcd3495%7C0%7C0%7C638857052836309959%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMmIsIkFOIjoiTWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=l%2FfRsm4f0sglcbNz1t5NGL2MBz5L%2FwrBx15f4p0xZ2c%3D&reserved=0>

We invite you to share your feedback with us

**Let us know your thoughts and help us
shape future events.**

**Scan the QR code or visit [menti.com](https://www.menti.com) and
enter code
2851 9537**

**For customers who have not submitted their evidence we
will be offering 15 minutes bookable sessions in July –
details are available on our Connections Reform website
<https://connections.nationalgrid.co.uk/connections-reform/>**

**Our next customer event will be Face-to
Face-in September. Details available soon.**



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